

## *These services are offered to you as part of our normal Funeral Service Package ...*

- Trained staff available at any time, every day of the year
- Trained staff to organise funerals for Melbourne, Country, Interstate and Overseas
- Our staff liaise with Clergy to organise church requirements for all denominations
- A wide selection of coffins and caskets to satisfy every personal wish
- Procurement of the necessary medical certificate from the doctor or hospital
- Completion of all required paperwork
- Obtaining signed cremation authorisation certificate from licensed practitioner, as necessary
- Our staff liaise with the Crematorium or Cemetery for reservation and any specific requirements
- Fulfilling any special wishes concerning RSL, Masonic Lodge, etc.
- Completion of death registration with the Government Registrar and ordering a certified copy of the death certificate for the family
- Arranging death and funeral notices into local and interstate newspapers
- Ordering of floral tributes for the family, and for friends upon request
- Experienced funeral director with trained courteous staff offering support before, during and after the funeral service
- Use of hearse, and mourning car if required
- Provision of National Flag where appropriate
- Collection and return of all floral tribute cards
- Removal and suitable mounting of crucifix if desired by the family
- Mortuary service as required for the viewing of deceased
- Trained staff to give confidential advice and guidance on all matters concerning funerals, funeral procedure and funeral costs.

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*Bereavement is always a difficult time for a family.  
Our aim is to help those persons to whom we render a service.*